K15A K15A

#### COSTA **Todber Valley** Small convenience shop The Steamer Inn Main Entrance Scan the QR code above The essentials to download this map Holiday Home Sales Enquiry R Reception Nog walking area Centre **PR** Moliday Home Launderette Sales Enquiry Centre Entrance barrier Costa Coffee 46 45 44 43 Fire extinguisher Small convenience Fire assembly point shop 42 41 40 39 7 Defibrillator The Steamer Inn 35 36 37 38 Recycling/general Bar & Restaurant waste point Outdoor play area Sports field



There are areas of **Open Water** across the park, which are identified on the park map marked in blue. These areas are unsupervised, and are **not for entry (Inclusive of paddling, bathing, swimming and watercraft activities e.g. paddleboarding)**, therefore please ensure that you and your children are aware of the locations and children are adequately supervised in these areas



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Speed limit around the park is **5mph** 



Please drive safely around the park. Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.



# Ensure your holiday is a safe and happy one

Please take a few minutes to read our important safety information

### **Playing Safely**

- Familiarise children with the park layout, the location and number of your holiday home, the park map is great for this.
- Know where your children are at all times.

### **Driving Safely**

Important points to remember:

- 5mph speed limit.
- Seat belts must be worn.
- Use designated parking areas and park courteously so all spaces can be used.
- It is an offence to drive a vehicle under the influence of alcohol or drugs.
- All roads in the park are subject to the same laws as public highways.
- Only 1 car permitted per caravan, any additional to go in the main car park.
- Quad bikes, segways, hoverboards, e-scooters and similar vehicles, along with commercial, pickup or working vehicles including large vans are not permitted on park.

### **BBQ Safety**

- Ensure only cold ash is disposed of in the bins.
- NEVER take a portable barbecue, lit charcoal or a camping stove into an enclosed space like a tent, caravan, awning or glamping accommodation, either for warmth or to cook.
- Ensure all BBQs, stoves and camping lights are fully out before going to bed.
- Do not use your BBQ on the decking.

# **Fire Safety**

- If there is a fire in your holiday home then immediately exit and call 999 detailing your pitch number and that you are on Todber Valley Holiday Park.
- If safe to do so, alert the holiday homes surrounding yours to ensure others can evacuate in case of risk of fires spreading.
- Use the nearest fire alarm sounder to further alert park users.
- Alert the park team via telephone or in-person.
- To ensure your safety, do not store any items in the boiler cupboard area.

### **Gas Safety**

 If you smell gas please exit your unit opening doors and windows on the way out. Inform a member of the team or call the security number.

### **Carbon Monoxide Safety**

- Carbon Monoxide detectors are fitted in your accommodation for your safety please do not tamper with the alarm.
- If the alarm sounds please open doors and windows as you leave, turn the gas off outside the unit and inform a member of the team or call the security number.

### **Allergens**

 If you have an allergy, please make sure you tell a member of the team before ordering any food.

## Walking Safely

 Our parks are set in natural areas, please take care when walking around park as it can be uneven under foot.

# Sun Safety Block the sun, not the fun!

 Don't forget to: wear a hat, apply sunscreen, seek shade, put on sunglasses and wear a t-shirt.

# When it goes wrong? Accidents or Emergencies

- Please ensure accidents on park are reported to a Parkdean Resorts' team member nearby or security who will be able to seek a qualified first aider if required.
- In the event of an emergency call 999 immediately, then inform reception (or security at night), let us know if we need to direct an ambulance to your accommodation.

#### First Aid

• There are first aid kits located in reception and in the main complex.



